



EUROPEAN CENTRAL BANK

ECB-PUBLIC

OPERATIONS MANAGERS GROUP

May 20, 2011

Agenda
Operations Managers Group
May 20, 2011 / 8.30 – 16.00 CET
at Credit Suisse, Zurich

MORNING SESSION

- 1. Opening of today's meeting**
 - Approval of the last minutes
 - Agenda of todayChair: Andreas Gaus, Credit Suisse

- 2. "Welcome to Credit Suisse & Private Banking Operations"**
Speaker: Marco Bazzani, Credit Suisse

- 3. "Recent financial markets developments"**
Speaker: Lars Kalbreier, Credit Suisse

- 4. "FX Industry Trends"**
Speaker: Martin Wiedmann, Credit Suisse

- 5. "The changing regulatory landscape"**
Speakers: Kevin Studd and Bret Cohen, Credit Suisse

AFTERNOON SESSION

- 6. Meeting Operations Managers Group**
 - Status update ECB Working Group "Best practices"
Andreas Gaus, Credit Suisse
 - Status update BoE and FED working groups
Andreas Gaus, Credit Suisse, Daniel Haid, UBS and Jeremy Hill, RBS

- 7. Any other businesses**
Andreas Gaus, Credit Suisse

- 8. Closing, next meeting**
Andreas Gaus, Credit Suisse and Orazio Mastroeni, European Central Bank